



**Information, Advice
and Support Service**

**Herefordshire &
Worcestershire**

Special Educational Needs & Disabilities Information Advice & Support Service

Inform Empower Improve

SEND Information Advice and Support Services

- provide free impartial, confidential and accurate information, advice and support
- about education, health and social care for children, young people and their parents
- on matters relating to special educational needs and disability.
- As stated in the SEND Code of Practice 2015
- [SEND code of practice: 0 to 25 years - GOV.UK \(www.gov.uk\)](http://www.gov.uk)



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Children's and Families Act 2014 section 19

- A LA must have regard to the following
- Views, wishes and feelings of the child and his or her parent, or the young person
- Importance of the child and parent or the young person, participating as fully as possible in decisions
- **Importance of the child and parent, or young person being provided with the information and support to enable participation in decisions**
- Need to support the child and parent or the young person, to achieve the best possible educational and other outcomes



SENDIASS offers

Free Impartial Information, Advice and Support on all matters concerning SEND including Health and Social Care

A member of IASSN (Information, Advice and Support Service Network) with Minimum Standards

For Children and Young People between the ages of 0-25

Young People can receive Information, Advice and Support separately from parents

An Empowerment service not an Advocacy service



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Scope of SENDIASS

- Covering all of Herefordshire & Worcestershire (and some cross-border referrals)
- Age range 0 – 25
- Mainstream Schools
- Early Years Settings (mainstream & private)
- Further education colleges
- Special schools
- Independent Schools
- Statutory Agencies



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SENDIASS Advice

Local policy and practice

The local offer

Graduated Approach/Response

Personalisation and personal budgets

Education law on SEN and related law on disability, health and social care through suitably independently trained staff

Helping children, young people and parents / carers to gather, understand and interpret information and apply it to their own situation

Individual advice to discuss concerns about their child's difficulties

Role of the SENCO (Special Educational Needs Co-ordinator) / Area SENCO



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SENDIASS Advice

- Education, Health and Care Needs Assessment & Plans
- Annual Review
- SEND Funding
- Disagreement Resolution / Mediation / Tribunal
- Complaint Processes
- Manage realistic expectations
- We can explain the jargon



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Non Curriculum Issues

- Bullying
- Admissions
- Exclusions
- Behaviour
- Attendance
- Transport
- School Policies
- Elective Home Education



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SENDIASS Team

Team Manager

Information Officer

Training & Development Officer

Helpline Advisors

Young Person Advisor

working across both counties

All staff undergo high quality independent legal training accredited by the Solicitors Regulatory Authority



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How we Support

Telephone helpline

Face to face meetings

Information factsheets

Website/Social media

Mailing List

Signposting

Attend Strategic meetings with Education Health & Social Care



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Young Person Advisor

Careers & Transition Support / Advice

Understand the local referral process and local offer.

Act as a named contact person for the young person

Signpost and help young people to understand local services

Impartial, confidential, arm's-length and accessible

Provide Information, advice and support on issues relating to SEND including Health and Social Care.

Key contact to ensure other professionals engaged and supporting YP

Discuss non-curriculum issues



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Training and Development Officer

Develops training workshops based on SEND Law in coproduction with families and Professionals

Delivers training to increase knowledge of SEND law, guidance, local policies, issues and participation

Workshop sessions delivered face to face daytime and evening in Herefordshire & Worcestershire

Information sessions delivered online



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SENDIASS Training Workshops

A guide to SEND Support including The Graduated Approach

What does a good Education Health Care Plan look like?

Parental Engagement with Schools

Autism & Me as told by Young People with Autism

SENDIASS Information Session



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SENDIASS Information Session

- The workshop will discuss:
- who are SENDIASS?
- what services do SENDIASS offer?
- how to contact SENDIASS
- Participants will be given the opportunity to ask questions during the session.
- These sessions will run as online information sessions via Microsoft Teams

What does a
good EHCP
look like?

- **The workshop will discuss:**
- what is an Education Health & Care Plan?
- what content should an Education Health & Care Plan have?
- how to request amendments to the plan.
- Annual reviews
- useful resources
- The session is interactive to enable participants the opportunity to ask questions.
- **These sessions will run as:**
- face to face workshops

The Graduated Approach

- The workshop will discuss:
- What is SEN?
- The role of the Special Educational Needs Coordinator (SENCO)
- The Graduated Approach/ Response to SEN
- How to prepare for an effective meeting
- Useful resources
-
- The session is interactive to enable participants the opportunity to ask questions.
- These sessions will run as:
- Face to face workshops

A Guide to –
what you need
to know if your
child has an
additional
need/disability

- Financial Support
- Educational Support
- Health Support
- Family & Peer support
- Useful Resources.
- The session is interactive to enable participants the opportunity to ask questions.
- These sessions will run as:
- Face to face workshops

Autism & Me

- What is Autism?
- Behaviours explained - What you see and what is happening
- Young people explain- What Autism means to them, What challenges they face.
- How you can provide support
- The real me!
- Useful Resources
- The session is interactive to enable participants the opportunity to ask questions.
- These sessions will run as:
- Face to face workshops

Parent Carer Engagement in Schools

Benefits of Parental Engagement

Effective Communication & meetings

Methods to build relationships

Worcestershire's 7 Quality Standards

Useful resources



Workshops available to book now

- Parent Carers
- [SENDIASS workshops for parent and carers](#)

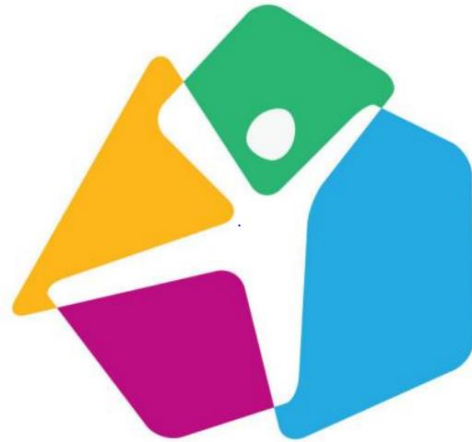
- Professionals
- [SENDIASS workshops for professionals](#)



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Starting Well Partnership

2022



Starting well Partnership
EVERY CONTACT SHAPES A LIFE

Family Hubs (formerly known as Children's Centres) are locations where we deliver and coordinate lots of our services.

Your Local Hubs are :

Pear Tree- Bromsgrove B61 8LW

Holly Trees- Redditch B98 8HW

Brookside- Kidderminster DY10 3ED

Buttercup- Worcester WR4 9HG.

Half Crown Wood- Stourport-on-Severn DY13 0EL

Saffron- Worcester WR5 1BD.

Sunshine-Malvern WR14 3SW

Tudor Way-Worcester, WR2 5QH

WANDS - Droitwich WR9 9EQ



Starting well Partnership

EVERY CONTACT SHAPES A LIFE

Groups for Parents

- Understanding Your Child with Special Needs/ASC An 8 – 10 week group with sessions designed to give parents and carers the opportunity to meet new people who may be experiencing similar issues and develop their knowledge through peer support. Focussing on Development, play and behaviour difficulties. Suitable for parents of 9mths- 11yr olds.
- The Incredible Years ASC Programme A 12 – 14 week group for parents of children aged 2 – 6 years who are on the Autistic Spectrum and/or with Language Delay. The aim is to Increase Children's social skills/relationships with others ,Increase children's emotional self-regulation, Decrease behaviour problems and Increase children's language development.



Starting well Partnership

EVERY CONTACT SHAPES A LIFE

Online Parenting Courses

- Did you know Hereford and Worcestershire Health and Care Trust have PRE-PAID for every parent and carer in Worcestershire to access a course for parents/carers (access now for life-long access)? FREE (with access code: PARENTSROCK at: www.inourplace.co.uk) for residents in our area. There are courses for parents, carers and grandparents about children from bump to 19+ years.

UNDERSTANDING YOUR CHILD
SOLIHULL APPROACH

inourplace

NHS

NINE fantastic ONLINE courses!

PREPAID for YOU!
Locally funded

Ever been curious to know what is going on in their brain?

Ever wondered why they behave like that?

Interested to look at you and yours differently?

Check out the Solihull Approach series for ALL parents, grandparents and carers

...PREGNANCY

...BABY

...CHILD

...CHILD WITH ADDITIONAL NEEDS

...TEENAGER

...RELATIONSHIPS

AND MORE...

www.inourplace.co.uk

www.inourplace.co.uk

Do you live in Worcestershire?

1. Visit www.inourplace.co.uk
2. Enter access code
3. Begin learning

Access Code: PARENTSROCK

How to keep in touch?



Facebook Pages –
Starting Well Bromsgrove and Redditch
Starting Well Partnership- Wyre Forest
Starting Well Partnership – South Worcestershire

**Daily updates on our services as well as local
community information/ events.**

www.startingwellworcs.nhs.uk our
Website has lots of information for
parents with children/ young people
aged 0-19 yrs. old.



Starting well Partnership
EVERY CONTACT SHAPES A LIFE

How to book on a group? Call your local Family Hub



01905 520 032



To speak with an individual team or service please call our 1 simple number



Herefordshire Early Help

Early Help means providing support and guidance for children and families to reach their full potential at the earliest opportunity.

What services are available to support families?

- Free parenting courses- Triple P and Solihull
- Children Centre Services
- Health Visitors, School Nurses, Midwives
- Women's Aid (WMWA)
- West Mercia Rape and Sexual Abuse Support Centre (WMRSASC)
- CLD Trust/CAMHs
- Turning Point (Formerly Addaction/We Are With You)
- DWP
- PEGs
- And many more

Herefordshire
Directory of Early
Help Services



**FREE online
courses for
parents**
for parents,
grandparents, carers,
foster parents, family
members and friends

The courses aim to help you support a child from pregnancy until the age of 18.

Available courses include:

- Understanding pregnancy, labour, birth and your baby
- Understanding your baby
- Understanding your child

All courses have been written and approved by health professionals.

Please see the back of this postcard for details on how to access the free courses*



Solihull Parenting Free on line course.
Additional courses for parents of children
with additional needs.

*All courses are fully funded by Herefordshire Council and are free to Herefordshire residents

To access the **FREE** online courses for parents visit:
www.inourplace.co.uk

Register your details
Enter the Access Code: **APPLEHERE**

For technical support email: solihull.approach-parenting@heartofengland.nhs.uk

Or call: 0121 296 4448 (Mon – Fri 9am – 5pm)



Herefordshire Free Parenting groups

- We deliver 5 Triple P parenting programmes across the county on a termly basis.
- Standard triple P – 5-11 year old.
- Teen Triple P – 11-18 year old
- **Stepping Stones – 5-11 years, for children with additional needs.**
- Transitions – course for separated parents where there is conflict. (Not DA)
- Fear – Less- for parents of children with anxiety,
 - Contact: parentinggroups@herefordshire.gov.uk



Home Start



Support for around 12 weeks.
Weekly visits from a volunteer.
They can help with a wide range of things from school refusers, parenting, home up keep and mental health.

Vennture



Support for around 6 months.
A volunteer will work with the family to achieve outcomes that have been identified and talked about in initial meetings with them.

Early Help Family Support



Intensive family support for families with complex vulnerabilities and needs, will co-ordinate with all agencies involved.

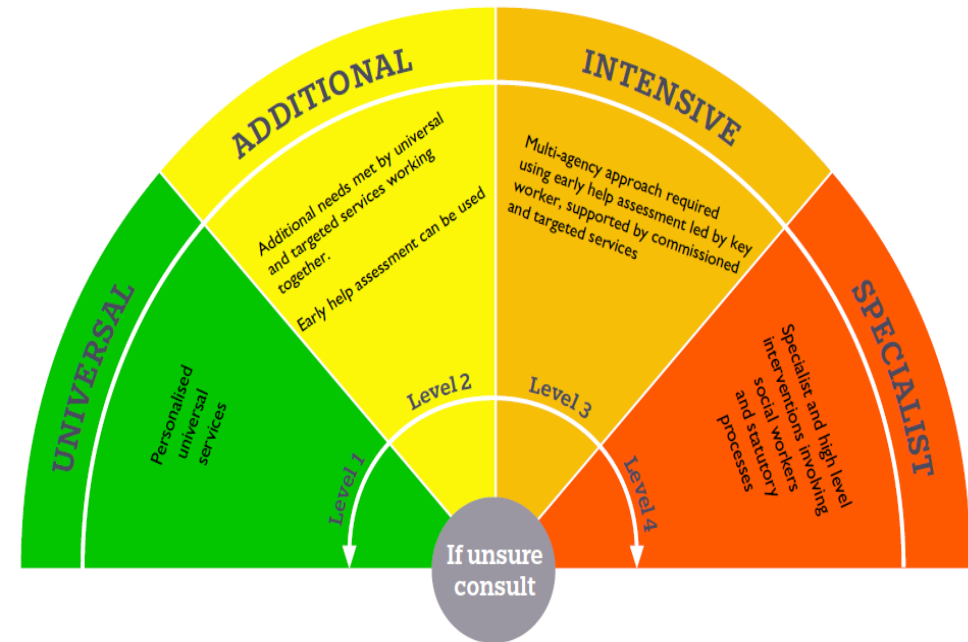
CHAT (Children's Help & Advice Team)

The CHAT Team (formerly Early Help Hub) sit alongside the Multi-agency Safeguarding Hub and will be responsible for contacts which come into the local authority at level 3 or below, and for contacts that MASH have assessed as not needing level 4 intervention.

The CHAT offers the following help to families:

- Signposting
- Advice and guidance
- Assessing need
- Referrals to other services
- Advising on Next Steps, including recommending an early help assessment.

Contact: 01432 260261



The Local Offer

- The Local Offer provides information about provision families can expect to be available across education, health and social care for children and young people who have a Special Educational Need (SEN) or are disabled, including those who do not have an EHCP.
- You can find out about resources, services, support, activities and events.
- Worcestershire
- [SEND Local Offer | Worcestershire County Council](#)
- Herefordshire
- [Local Offer - SEND – Herefordshire Council](#)



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How To Contact Us

- Helpline - Worcester [01905768153](tel:01905768153)
- Helpline - Hereford – [01432260955](tel:01432260955)
- Email - sendiass@worcestershire.gov.uk
- Email - sendiass@herefordshire.gov.uk
- Training Workshops [Workshops Information - SENDIASS
Worcestershire and Herefordshire](#)
- Young Persons Advisor [Young Person's Advisor Information -
SENDIASS Worcestershire and Herefordshire](#)
[\(hwsendiass.co.uk\)](http://hwsendiass.co.uk)



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Keep Informed

- Website - [SENDIASS Worcestershire and Herefordshire \(hwsendiass.co.uk\)](http://SENDIASS Worcestershire and Herefordshire (hwsendiass.co.uk))
- Mailing List [SENDIASS- Mailing List](#)
- [Facebook](#)
- [Twitter](#)



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Feedback

[HW SENDIASS Information
Event Evaluation](#)

